

Attachment #2

Customer Base in the PCRWC#3 area:

	Active Customers					New Customers					Customer Turnovers				
	2010	2011	2012	2013	2014	2010	2011	2012	2013	2014	2010	2011	2012	2013	2014
January		1284	1307	1321	1353		8	14	7	16		0.62%	1.07%	0.53%	1.18%
February	1247	1284	1304	1321	1353	7	6	8	10	4		0.47%	0.61%	0.76%	0.3%
March	1249	1284	1307	1326	1365	14	13	13	11	21	0.96%	1.01%	0.99%	0.83%	1.54%
April	1260	1283	1307	1326	1365	19	21	10	10	15	0.64%	1.71%	0.76%	0.75%	1.1%
May	1263	1284	1308	1340	1371	27	14	41	42	29	1.9%	1.01%	3.13%	3.13%	2.12%
June	1263	1287	1308	1340	1371	35	32	24	47	23	2.77%	2.26%	1.83%	3.51%	1.68%
July	1269	1287	1307	1340	1376	28	19	21	20	23	1.74%	1.48%	1.61%	1.49%	1.67%
August	1269	1288	1307	1340	1376	23	23	25	24	22	1.81%	1.63%	1.91%	1.79%	1.6%
September	1279	1299	1307	1346	1384	15	14	5	24	18	0.39%	0.23%	0.38%	1.78%	1.3%
October	1280	1299	1307	1346	1384	20	12	11	18	17	1.49%	0.92%	0.84%	1.34%	1.23%
November	1282	1299	1309	1345	1386	13	11	13	12	14	0.86%	0.85%	0.99%	0.89%	1.01%
December	1282	1299	1309	1345	1386	9	12	16	15	15	0.7%	0.92%	1.22%	1.11%	1.08%
Averages	1268	1290	1307	1336	1373	19	15	17	20	18	1.33%	1.09%	1.28%	1.49%	1.32%

	Active Customers					New Customers					Customer Turnovers				
	2015	2016	2017	2018	2019	2015	2016	2017	2018	2019	2015	2016	2017	2018	2019
January	1394	1416	1,485	1534	1546	19	8	10	11	17	1.36%	0.56%	0.67%	0.72%	1.10%
February	1394	1416	1,485	1534	1546	16	21	13	11	21	1.14%	1.48%	0.87%	0.72%	1.36%
March	1394	1416	1,485	1534	1546	21	13	23	19	20	1.51%	0.92%	1.55%	1.24%	1.30%
April	1394	1447	1,502	1543	*	14	30	18	28	17	1%	2.07%	1.19%	1.81%	*
May	1396	1447	1,502	1543	*	16	37	32	45	42	1.15%	2.56%	2.13%	2.92%	*
June	1396	1447	1,502	1543	*	42	32	37	37	37	3.01%	2.21%	2.46%	2.40%	*
July	1400	1457	1,507	1543	1475	37	23	30	22	31	2.64%	1.58%	1.99%	1.43%	2.10%
August	1400	1457	1,507	1543	1487	21	43	31	20	26	1.50%	2.95%	2.06%	1.30%	1.75%
September	1409	1457	1,507	1543	1481	14	14	8	14	14	1%	0.96%	0.53%	0.91%	0.95%
October	1409	1466	1,511	1556	1481	17	14	14	17	16	1.21%	0.95%	0.93%	1.09%	1.08%
November	1409	1466	1,511	1556	1481	9	13	8	18	14	0.64%	0.88%	0.53%	1.16%	0.95%
December	1409	1466	1,511	1556	1488	14	14	20	24	21	1%	0.95%	1.32%	1.54%	1.41%
Averages	1400	1447	1,501	1544		20	22	20	22		1.43%	1.51%	1.36%	1.44%	

*Customer Turnover Rate is New Customers/Active Customers. I can't report if the city will not provide active customer numbers.

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	Active Customers		New Customers		Customer Turnovers	
	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>
January	1494	1502	12	15	0.80%	0.99%
February	1492	1499	12	8	0.80%	0.53%
March	1497	1503	15	17	1%	1.13%
April	1490	1509	16	21	1.07%	1.39%
May	1499	1511	38	25	2.53%	1.65%
June	1504	1526	39	35	2.59%	2.29%
July	1494		32		2.14%	
August	1502		25		1.66%	
September	1502		19		1.26%	
October	1496		13		0.86%	
November	1499		16		1.06%	
December	<u>1499</u>		19		<u>1.26%</u>	
Averages	1,497		21		1.42%	

The water department has quit providing the numbers for me to continue this report

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